

Jeremy C. Greiner

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Golden Bank, Houston, Texas

August 2023 – Present

Senior Systems Analyst

- Security Admin for over 15 products primarily products serving the Jack Henry and Associates suite of products.
- SME for core IBM AS400 mainframe, Core mainframe systems, SilverLake, Vertex and 4sight.
- Key strategic member of Operations, IT, Lending and Finance committees.
- SME for data warehouse infrastructure and delivery tools such as ETL and data views for executive board reports and financial forecasting instilling SOC 2 industry standards for data integrity.
- Create and maintain new and existing products and promotional pipelines for deposit, savings CD and loan products.
- Maintain the financial rates for all products through production including communication to customers and maintaining legal documents such as disclosure agreements, notice generation and Power of Attorney.
- Produce executive and midlevel reporting for core systems, third party products, interfaces, APIs and custom programming.
- Produces strong analytical and report writing skills to produce key insights reports and dashboards using IBM BI tools.
- Managed wire department through mission critical implementations and delivery of ISO 20022 Wire System to provide data governance and audit ready reporting.
- Developed workflows to enhance efficiencies across multiple departments using SOAP, REST, JSON & other workflow dev tools.

Texas Southern University, Houston, Texas

September 2022 – August 2023

Senior UX Developer / Senior Solutions Architect (Contract)

- Admin and manager for Cascade CMS, SharePoint intranet, and corresponding mobile applications using JavaScript, HTML, CSS, and other front-end development tools, as well as creating payment gateways and live streams.
- Represented deans, department heads and board of regents to produce high level system UX and communications.
- Improved database security and efficiencies with cloud-based delivery methods.
- Strategic architect and Implementation expert for Service Now including development and support for over 20 departments.
- Coordinated and fulfilled the migration and implementation of TSU's web servers to cloud based load-balancing servers.
- Served on committee for the Thurgood Marshall School of Law to lead decision making for the law school's web presence.

Moody Neurorehabilitation Institute, Galveston, Texas

April 2021 – September 2022

Data Analyst & Software Specialist

- Facilitated the migration and implementation of clinical and billing EMR from CareVoyant to Credible.
- Established installation of Microsoft SQL server, ETL services, Power BI, web services and custom dashboards.
- Delivered complex data models built using DAX, M language, Power Query.
- Completed cross over integration from MIP to Sage Intacct billing system with 7 years of historical data.
- In charge of creating complex architectures and query structures in PostgreSQL & MS SQL.
- Developed software using Power Apps, Flows, Power Automate and API connections to collect patient data from nursing and residential staff members and to deliver real time reporting to management.
- Global Admin for CareVoyant EMR, Microsoft Admin Center, Salesforce, Qualtrax, Credible ERM software.
- Collected and organized KPI Data for executive management.

Moody National Bank, Galveston, Texas

September 2014 – February 2020

Data Analyst & Web Specialist

- Multitask between data analysis and website/app development responsibilities.
- Prepare data for software conversions to and from multiple platforms.
- Perform cross-platform server integrations between Fiserv, IBM, Microsoft, etc.
- Build analytical dashboards for executive officers in all departments using Cognos BI and JHAKnow data warehouse.
- Work with teams to implement new and/or updated versions of business applications and CRMs.
- Implement and configure transactional processing software into various applications.
- Automate financial auditing processes.
- Streamline business workflow processes using .NET, XML, etc.
- Other duties include: database migration, ETL, and encryptions.
- Processed SQL integrations for incoming applications to connect to mainframe and data warehouse.
- Advised COO and CIO on data warehouse infrastructure changes and system upgrades.
- Managed enterprise software and worked with project management as a subject matter expert.
- Managed groups and user roles on both application and server using Active Directory.

INDUSTRY SKILLS

.NET, Visual Basic, XML
Autobooks, Quickbooks
Active Directory
Analytics, Reporting
Apache Server, Apache Spark
AWS - EC2, S3, SES, Cloudfront, IAM, EBS,
RDS, Lambda, Auto Scaling
Bootstrap
C++, C#
Content delivery networks
CMS, Drupal, WordPress
Computer IT / Networking (CCNA 1, 2)
Creating Dashboards
CRM, Workflow, Process Automation
DNS Management
Encryption
Fiserv / Jack Henry and Associates
G code / google API
Google Analytics
GraphQL
Hadoop, Cassandra
HTML5, CSS3, Bootstrap

IBM as400 and Data Warehouse
IIS, SQL Server Management Studio, ETL
Implementing & designing procedures
Jack Henry Software, Silverlake, JhaKnow
JavaScript, Angular
Linux, Apache, MYSQL, PHP
Mail servers, SMTP, POP3, IMAP
Managing large data sources
Microsoft 365, Azure
Microsoft API, OpenGL, Google API
Microsoft Office /w (SQL, VBA, XML)
Microsoft Vision AI SDK
Microsoft Power Automate
Microsoft Power Apps
Microsoft Power BI
.Net
N+ / A+
Oauth, Private keys, Tokens
Oracle VM, VMware
Paypal, Stripe
PHP
PHPmyadmin, CPanel

Port security
PostgreSQL
Power BI, Cognos, Tableau
PowerShell
Python
Risk Analysis
RSS, Social Media Feeds
Salesforce
Service Now
SharePoint
SSH, Git, FTP, SFTP
Shipping & Receiving
Shopping Carts / POS
SSL and other encryptions
SSRS, SSAS, SSIS, SaaS
Statistics, Variance, Standard deviation
Team Building, Management
Technical Writing, Documentation
Ubuntu, CentOS
VMWare
Web Design
Web Security

EDUCATION

Houston Community College

2009 – 2011

Completed 21 hours towards an Associate of Arts degree in Business Administration.

Blinn College

2006 – 2009

Completed 35 hours towards an Associate Degree in Business.

CONTINUING EDUCATION / CERTIFICATES

Jack Henry & Associates

2014 – 2019

SilverLake
JHAKnow Parameters
Tableau Functions
Advanced SQL Queries
JHAKnow Table Creations